

# RSA NetWitness Platform

## Event Source Log Configuration Guide



## Progress WhatsUp Gold

Last Modified: Monday, October 14, 2019

### Event Source Product Information:

**Vendor:** [Progress](#)

**Event Source:** WhatsUp Gold

**Versions:** 14.2

### RSA Product Information:

**Supported On:** NetWitness Platform 10.0 and later

**Event Source Log Parser:** whatsupgold

**Collection Method:** ODBC

**Event Source Class.Subclass:** Network.Configuration Management

# Configure NetWitness Platform for ODBC Collection

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To configure ODBC collection in RSA NetWitness Platform, perform the following procedures:

- I. Ensure the required parser is enabled
- II. Configure a DSN
- III. Add the Event Source Type

For table reference, see [Reference Tables](#) below.

## Ensure the Required Parser is Enabled

If you do not see your parser in the list while performing this procedure, you need to download it from RSA NetWitness Platform Live.


### Ensure that the parser for your event source is enabled:

1. In the **NetWitness** menu, select **ADMIN > Services**.
2. In the Services grid, select a Log Decoder, and from the Actions menu, choose **View > Config**.
3. In the Service Parsers Configuration panel, search for your event source, and ensure that the **Config Value** field for your event source is selected.

**Note:** The required parser is **whatsupgold**.

## Configure a DSN

### Configure a DSN (Data Source Name):

1. In the **NetWitness** menu, select **ADMIN > Services**.
2. In the **Services** grid, select a **Log Collector** service.
3. Click  under **Actions** and select **View > Config**.
4. In the Log Collector **Event Sources** tab, select **ODBC/DSNs** from the drop-down menu.
5. The DSNs panel is displayed with the existing DSNs, if any.

- Click **+** to open the **Add DSN** dialog.


**Note:** If you need to add a DSN template, see the "Configure DSNs" topic in the *Log Collection Configuration Guide*, available in [RSA Link](#).

- Choose a DSN Template from the drop down menu and enter a name for the DSN. (You use the name when you set up the ODBC event source type.)
- Fill in the parameters and click **Save**.

Field	Description
DSN Template	Choose the correct template from the available choices.
DSN Name	Enter a descriptive name for the DSN
<b>Parameters section</b>	
Database	Specify the database used by Ipswitch WhatsUpGold
PortNumber	Specify the Port Number. The default port number is <b>1433</b>
HostName	Specify the hostname or IP Address of Ipswitch WhatsUpGold
Driver	Depending on your NetWitness Log Collector version: <ul style="list-style-type: none"> <li>• For 10.6.2 and newer, use /opt/netwitness/odbc/lib/R3sqls27.so</li> <li>• For 10.6.1 and older, use /opt/netwitness/odbc/lib/R3sqls26.so</li> </ul>
Field	Description

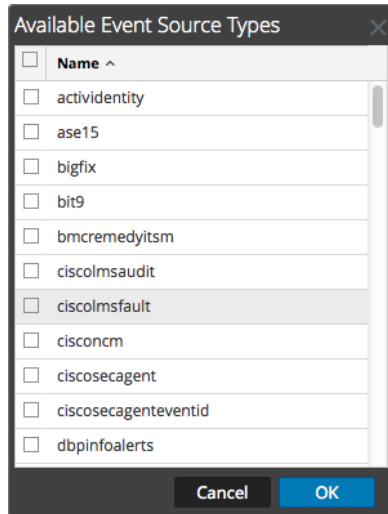
## Add the Event Source Type

### Add the ODBC Event Source Type:

- In the **NetWitness** menu, select **ADMIN > Services**.
- In the **Services** grid, select a **Log Collector** service.
- Click  under **Actions** and select **View > Config**.
- In the Log Collector **Event Sources** tab, select **ODBC/Config** from the drop-down menu.

The Event Categories panel is displayed with the existing sources, if any.

5. Click **+** to open the **Available Event Source Types** dialog.



6. Choose the log collector configuration type for your event source type and click **OK**.

Depending on the information you want to collect, select one of the following from the **Available Event Source Types** dialog:

- To collect status information: **whatsupgolddevicestatus**
- To collect user activity information: **whatsupgolduseractivity**

**Note:** To add both, you need to repeat this procedure, and select the other value the second time through.

7. In the **Event Categories** panel, select the event source type that you just added.
8. In the **Sources** panel, click **+** to open the **Add Source** dialog.

The screenshot shows a dialog box titled "Add Source" with a close button (X) in the top right corner. It is divided into two sections: "Basic" and "Advanced".

**Basic Section:**

- DSN \*: [Empty text box]
- Username \*: [Empty text box]
- Password: [Text box containing asterisks]
- Enabled:
- Address \*: [Empty text box]

**Advanced Section (Collapsed):**

- Max Cell Size: [Text box containing 2048]
- Nil Value: [Text box containing (null)]
- Polling Interval: [Text box containing 180]
- Max Events Poll: [Text box containing 5000]
- Debug: [Text box containing Off]
- Initial Tracking Id: [Empty text box]
- Filename: [Empty text box]

At the bottom of the dialog are two buttons: "Cancel" and "OK".

9. Enter the DSN you configured during the **Configure a DSN** procedure.
10. For the other parameters, see the "ODBC Event Source Configuration Parameters" topic in the *RSA NetWitness Platform Log Collection Guide*.

## Reference Tables

This event source collects data from the following tables, using the indicated typespec files.

- The **WebUserActivityLog** table uses the **whatsupgolduseractivity.xml** typespec file.
- The following tables use the **whatsupgolddevicestatus.xml** typespec file:
  - ActiveMonitorStateChangeLog
  - PivotActiveMonitorTypeToDevice
  - DEVICE
  - DeviceType
  - MonitorState
  - ActiveMonitorType

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