

NetWitness® Platform XDR

FireEye Web Malware Protection System Event Source Log Configuration Guide

FireEye Web MPS

Event Source Product Information:

Vendor: [FireEye](#)

Event Source: Web Malware Protection System (MPS)

Versions: 6.x, 7.x, 8.x, 9.x

NetWitness Product Information:

Supported On: NetWitness Platform XDR 11.5 and higher

Event Source Log Parser: fireeyewebmps

Collection Method: Syslog

Event Source Class.Subclass: Antivirus.Malware

Contact Information

NetWitness Community at <https://community.netwitness.com> contains a knowledge base that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

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To configure the FireEye Web MPS event source, you must:

1. [Configure Syslog Output on FireEye Web MPS.](#)
2. [Configure NetWitness Platform XDR for Syslog Collection.](#)

Configure Syslog Output on FireEye Web MPS

The following procedure describes how to configure Syslog output on your device.

To configure the FireEye Web MPS to send LEEF formatted syslog messages to NetWitness Platform XDR:

1. Log on to the FireEye Web console.
2. On the main navigation bar, click **Settings > Notifications**.
3. Ensure that the **rsyslog** box is checked for the **Event Type** row to enable collection of all five event types.
4. Click the **rsyslog** link at the head of the table. In the Settings window, complete the following fields:

Field	Action
Default format	Select LEEF .
Default delivery	Select Per Event .
Default send as	Select Critical .

5. Click **Apply Settings**.
6. Navigate to the **Rsyslog Server Listing** section below the Settings table.
 - a. Enter a name for the device.
 - b. Click **Add Rsyslog Server**.
7. Ensure that the following information is entered alongside the NetWitness Platform XDR:

Field	Action
Enabled	Select the box to enable [[[Undefined variable SAVariables.ProductSuiteName]]]
IP Address	Enter the IP address of the [[[Undefined variable SAVariables.ProductName]]] Log Decoder or Remote Log Collector.
Delivery	Select Default .
Notification	Select All Events .
Format	Select Default .
Send As	Select Default .
Protocol	Select UDP .

8. Click **Update**.

Configure NetWitness Platform XDR

Perform the following steps in NetWitness Platform XDR:

- Ensure the required parser is enabled.
- Configure Syslog Collection.

Ensure the Required Parser is Enabled

If you do not see your parser in the list while performing this procedure, you need to download it in NetWitness Platform XDR Live.

Ensure that the parser for your event source is available:

1. In the **NetWitness** menu, select **Admin > Services**.
2. In the **Services** grid, select a Log Decoder, and from the **Actions** menu, choose **View > Config**.
3. In the **Service Parsers Configuration** panel, search for your event source, and ensure that the **Config Value** field for your event source is selected.



Note: The required parser is **fireeyewebmps**.

Configure NetWitness Platform XDR for Syslog Collection

Note: Syslog collection must be configured only for the first time when you set up an event source which uses Syslog to send its output to NetWitness.

For Syslog, configure either the Log Decoder or the Remote Log Collector. You do not need to configure both.

Log Decoder Configuration Steps for Syslog Collection:

1. In the **NetWitness** menu, select **Administration > Services**.
2. In the **Services** grid, choose a Log Decoder, and from the **Actions** menu, choose **View > System**.
3. Depending on the icon you see, do one of the following:
 - If you see  **Start Capture**, click the icon to start capturing Syslog.
 - If you see  **Stop Capture**, you do not need to do anything; this Log Decoder is already capturing Syslog.

Remote Log Collector Configuration Steps for Syslog Collection:

1. In the **NetWitness** menu, go to **Administration > Services**.
2. In the **Services** grid, select a Remote Log Collector, and from the **Actions** menu, choose **View > Config > Event Sources**.
3. Select **Syslog / Config** from the drop-down menu.
The **Event Categories** panel displays the Syslog event sources that are configured, if any.
4. In the **Event Categories** panel toolbar, click **+**.
The **Available Event Source Types** dialog will appear.
5. Choose either **syslog-tcp** or **syslog-udp**. You can set up either or both, depending on the needs of your organization.
6. Choose the **New Type** in the **Event Categories** panel and click **+** in the **Sources** panel toolbar.
The **Add Source** dialog will appear.
7. Enter **514** for the port, and choose **Enabled**. Optionally, configure any of the Advanced parameters as necessary.
Click **OK** to accept your changes and close the dialog box.

After you configure one or both syslog types, the Log Decoder or Remote Log Collector collects those types of messages from all available event sources. So, you can continue to add Syslog event sources to your system without needing to do any further configuration in NetWitness.

Getting Help with NetWitness Platform XDR

Self-Help Resources

There are several options that provide you with help as you need it for installing and using NetWitness:

- See the documentation for all aspects of NetWitness here: <https://community.netwitness.com/t5/netwitness-platform/ct-p/netwitness-documentation>.
- Use the **Search** and **Create a Post** fields in NetWitness Community portal to find specific information here: <https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions>.
- See the NetWitness Knowledge Base: <https://community.netwitness.com/t5/netwitness-knowledge-base/tkb-p/netwitness-knowledge-base>.
- See Troubleshooting section in the guides.
- See also [NetWitness® Platform Blog Posts](#).
- If you need further assistance, [Contact NetWitness Support](#).

Contact NetWitness Support

When you contact NetWitness Support, please provide the following information:

- The version number of the NetWitness Platform XDR or application you are using.
- Logs information, even source version, and collection method.
- If you have problem with an event source, enable **Debug** parameter (set this parameter to **On** or **Verbose**) and collect the debug logs to share with the NetWitness Support team.

Use the following contact information if you have any questions or need assistance.

NetWitness Community Portal	https://community.netwitness.com In the main menu, click Support > Case Portal > View My Cases .
International Contacts (How to Contact NetWitness Support)	https://community.netwitness.com/t5/support/ct-p/support
Community	https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions

Feedback on Product Documentation

You can send an email to nwdocsfeedback@netwitness.com to provide feedback on NetWitness Platform documentation.