

11.0.0.0 Update Checklist

Physical Host



Task	Description	✓
Prepare for Upgrade		
1.	Download RSANW-11.0-PhysUpgradeGde1.1.pdf from RSA Link and review it.	
2.	Carefully read the sections on Event Stream Analysis (ESA) Upgrade Considerations, User Attribute and Role Changes Affecting Investigate.	
3.	Be aware of the hardware, deployments, services, and features not supported in 11.0.	
4.	(Conditional) if you have Active Directory users configured in 10.6.4.x, complete one of the following options to address a known issue: <ul style="list-style-type: none">• Apply the 10.6.4.2 patch before you back up your data for the 11.0 upgrade.• If you failed to apply the 10.6.4.2 patch, you can apply the 11.0.0.1 patch immediately after you upgrade to 11.0.	
5.	Perform the upgrade preparation tasks for the features you use. Caution: Make sure that you implement and test the new ports so that upgrade does not fail due to missing ports.	
7.	Create CentOS 6 external host to save backup tar files.	
8.	Download the <code>nw-backup-v3.0.zip</code> file from RSA Link (https://community.rsa.com/docs/DOC-81514) to external host.	
9.	Execute <code>get-all-systems.sh</code> and <code>ssh-propagate.sh</code> script from external host.	
10.	Preserve a copy of the <code>get-all-systems-master</code> file for future reference.	
11.	Execute <code>nw-backup.sh</code> in TEST mode to evaluate the space requirements from external host (for example: <code>nw-backup -t -l -D</code>).	
12.	Review the back up options for <code>nw-backup.sh</code> by displaying the help menu (<code>nw-backup.sh -h</code>)	

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Task	Description	✓
Phase 1 - Upgrade SA Server, ESA, Malware Analysis, and Broker/Concentrator Hosts		
13.	Update the contents of the <code>all-systems</code> so they consist of SA, ESA's, MA and Broker/Concentrator backup data.	
14.	Reset the Mongo Database admin password to 'netwitness' if it contains special characters .	
15.	Execute <code>nw-backup.sh</code> with <code>-u</code> flag for all Phase 1 hosts and confirm that it completes with no errors.	
16.	If your environment has multiple ESA appliances, designate a primary ESA (Where the Context Hub service is running) and copy <code>mongodb.tar.gz.*</code> files from the secondary ESAs to designated primary ESA default backup path.	
16.	Confirm that backup tar files are saved locally and remotely.	
17	Attach media (that is Build Stick or DVD ISO) to the SA Server host. See RSANW-11.0-BuildStickInstr1.1.pdf for instructions on how to get ISO and prepare it. <div style="border: 1px solid yellow; padding: 5px; margin-top: 10px;"> Caution: You must use the build stick labeled “OEMDRV”. </div>	
18.	Create base image on the host from the attached media.	
19.	Upgrade the host to 11.0 by running the <code>nwsetup-tui</code> program on the host.	
20.	Repeat steps 17., 18., and 19 on the: <ol style="list-style-type: none"> a. ESA Primary host (and other ESA hosts if you have any). b. Malware Analysis host. c. Broker or Concentrator host. 	
21.	Install the ESA, Malware Analysis, and Broker or Concentrator services in the NetWitness 11.0 User Interface.	

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Task	Description	✓
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Phase 2 - Upgrade All Other Hosts

22.	Update the contents of the <code>all-systems</code> so they consist of Phase 2 host backup data.	
23.	Execute <code>nw-backup.sh</code> in TEST mode to evaluate the space requirements from external host (for example: <code>nw-backup -t -l -D</code>).	
24.	Execute <code>nw-backup.sh</code> with <code>-u</code> flag for all Phase 2 hosts and confirm that it completes with no errors.	
25.	Confirm that backup tar files are saved locally and remotely.	
26.	For all other hosts: <ol style="list-style-type: none"> Attach media (that is Build Stick or DVD ISO) to the SA Server host. See RSANW-11.0-BuildStickInstr1.1.pdf for instructions on how to get ISO and prepare it. Create base image on the host from the attached media. Upgrade the 10.6.4.x host to 11.0 by running the <code>nwsetup-tui</code> program on the host. Install the host service in the NetWitness 11.0 User Interface: 	

Preform Post Upgrade Adjustments

27.	Perform the post upgrade tasks for the features you use.	
28.	(Conditional) if you have Active Directory users configured in 10.6.4.x and you did not apply the 10.6.4.2 patch, you can apply the 11.0.0.1 patch immediately after you upgrade to 11.0.	

Revision History

Revision	Date	Description	Author
1.0	6-Feb-18	Initial Documentation Release	Info Dev and Design