



Release Notes

for RSA NetWitness® Platform 11.4 Language Pack



Contact Information

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September 2020

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Introduction

This release of RSA NetWitness Platform Language Pack includes the support for French, Japanese, German, and Latin American Spanish languages on the RSA NetWitness Platform user interface.

To set up the language pack do the following:

1. Install the Language Pack on NetWitness Platform
2. Set the Language for NetWitness Platform UI

Install the Language Pack

Note: You must have NetWitness Platform 11.4.x to install the language pack.

To install the language pack:

1. Ensure your deployment is on 11.4.x. For more information, see *RSA NetWitness Platform 11.4 Online Documentation*
2. Download the Language pack from **RSA Link > Downloads > netwitness-i18n-11.4a.zip** and unzip the language pack.
3. On the NetWitness Admin server, run the following command:

```
rpm -Uvh rsa-nw-ui-i18n-11.4.1.1-2004301452.5.624f28f.el7.noarch.rpm
```
4. On the NetWitness Admin server, run the following command:

```
rpm -Uvh security-analytics-110n-11.4.1.1-200422130044.5.afed3c4.noarch.rpm
```
5. Reboot the NetWitness Admin server host.

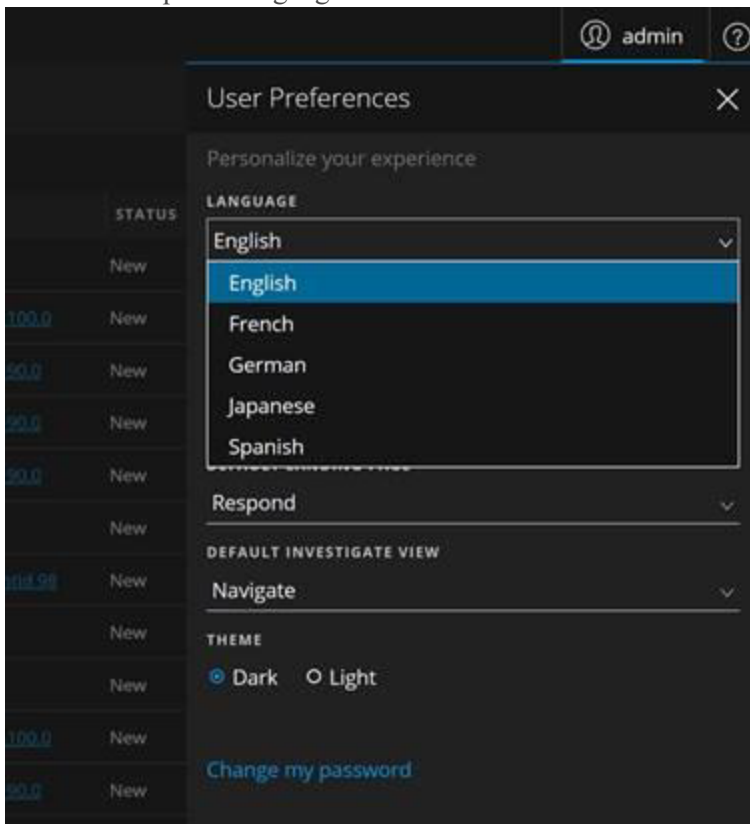
Set the Language

You can set the language in User Preferences dialog.

1. In the upper right corner of the NetWitness Platform browser window, select .

Note: You must access the User Preferences dialog only from the Respond view and the Investigate views: Event Analysis, Hosts, Files, and Users.

2. Select the required language.



3. Click **Apply**.
Any selections that you make become effective on all views.

Getting Help with NetWitness Platform

Self-Help Resources

There are several options that provide you with help as you need it for installing and using NetWitness Platform:

- See the documentation for all aspects of NetWitness Platform here:
<https://community.rsa.com/community/products/netwitness/documentation>
- Use the **Search** and **Ask it** fields in RSA Link to find specific information here:
<https://community.rsa.com/welcome>
- See the RSA NetWitness® Platform Knowledge Base:
<https://community.rsa.com/community/products/netwitness/knowledge-base>
- See Troubleshooting the RSA NetWitness® Platform:
<https://community.rsa.com/community/products/netwitness/documentation/troubleshooting>
- See also [RSA NetWitness® Platform Blog Posts](#).
- If you need further assistance, contact RSA Support.

Contact RSA Support

If you contact RSA Support, you should be at your computer. Be prepared to provide the following information:

- The version number of the RSA NetWitness Platform product or application you are using.
- The type of hardware you are using.

Use the following contact information if you have any questions or need assistance.

RSA Link	https://community.rsa.com In the main menu, click My Cases .
International Contacts (How to Contact RSA Support)	https://community.rsa.com/docs/DOC-1294
Community	https://community.rsa.com/community/support

There are several options that provide you with help as you need it for installing and using NetWitness Platform:

- See documentation for all aspects of NetWitness Platform here:
<https://community.rsa.com/community/products/netwitness/documentation>

- Use the **Search** and **Ask it** fields in RSA Link to find specific information here:
<https://community.rsa.com/welcome>
- If you need further information, contact Customer Care.

If you contact Customer Care, you should be at your computer. Be prepared to give the following information:

- The version number of the RSA NetWitness Platform product or application you are using.
- The type of hardware you are using.

Use the following contact information if you have any questions or need assistance.

RSA Link	https://community.rsa.com In the main menu, click My Cases from the list at the bottom of the browser.
Phone	1-800-995-5095, option 3
International Contacts	http://www.emc.com/support/rsa/contact/phone-numbers.htm
Community	https://community.rsa.com/community/support
Basic Support	Technical Support for your technical issues is available from 8 AM to 5 PM your local time, Monday through Friday.
Enhanced Support	Technical Support is available by phone 24 x 7 x 365 for Severity 1 and Severity 2 issues only.

Product Documentation

The following documentation is provided with this release.

Documentation	Location URL
RSA NetWitness Platform 11.x Master Table of Contents	https://community.rsa.com/docs/DOC-81328
RSA NetWitness Platform 11.4 Product Documentation	https://community.rsa.com/community/products/netwitness/114
RSA NetWitness Platform 11.4 Upgrade Guide	https://community.rsa.com/docs/DOC-109773

Feedback on Product Documentation

You can send an email to sahelpfeedback@rsa.com to provide feedback on RSA NetWitness Platform documentation.

Revision History and Build Numbers

Revision History

Revision	Date	Description
1.0	6-November-2020	Final Draft

Build Numbers

The following table lists the files in the language pack for NetWitness Platform version 11.4.

Component	Version Number
NetWitness Language Pack	rsa-nw-ui-i18n-11.4.1.1-2004301452.5.624f28f.e17.noarch.rpm
	security-analytics-110n-11.4.1.1-200422130044.5.afed3c4.noarch.rpm