

# NetWitness<sup>®</sup> Platform XDR

## VMware Unified Access Gateway (UAG) Event Source Log Configuration Guide

# VMware Unified Access Gateway (UAG)

## Event Source Product Information:

**Vendor:** [VMware](#)

**Event Source:** UAG

**Versions:** 2209

## NetWitness Product Information:

**Supported On:** NetWitness Platform XDR 11.7 or later

**Note:** VMware UAG is supported on NetWitness Platform XDR 11.5 or later but, NetWitness recommends you to update NetWitness Platform XDR to the latest version.

**Event Source Log Parser:** vmwareuag

**Collection Method:** Syslog

**Event Source Class.Subclass:** Access Control

**Type of logs supported:** admin logs, audit logs, esmanager logs.

## Contact Information

NetWitness Community at <https://community.netwitness.com> contains a knowledge base that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

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## Configure VMware UAG

Perform the following tasks to configure syslog collection for the VMware UAG:





- I. [Configure NetWitness Platform XDR for Syslog Collection](#)
- II. [Configure Syslog Output on VMware UAG.](#)

## Configure NetWitness Platform XDR for Syslog Collection



**Note:** You only need to configure Syslog collection the first time that you set up an event source that uses Syslog to send its output to NetWitness.

You should configure either the Log Decoder or the Remote Log Collector for Syslog. You do not need to configure both.

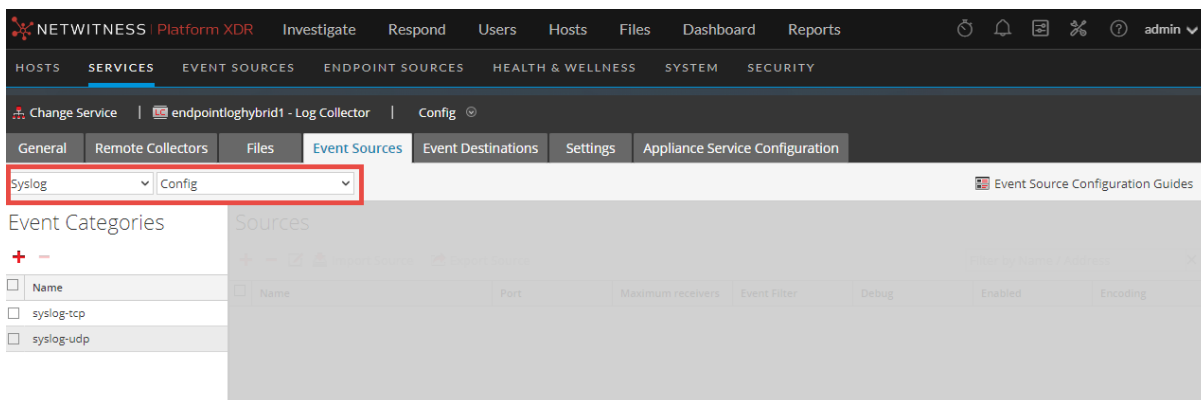
### To configure Log Decoder for Syslog Collection

1. In the NetWitness Platform XDR menu, select  (Admin) > **Services**.
2. In the **Services** grid, choose a Log Decoder and from the **Actions** () menu, choose **View > System**.
3. Depending on the icon you see, do one of the following:
  - If you see  **Start Capture**, click the icon to start capturing Syslog.
  - If you see  **Stop Capture**, you do not need to do anything; this Log Decoder is already capturing Syslog.

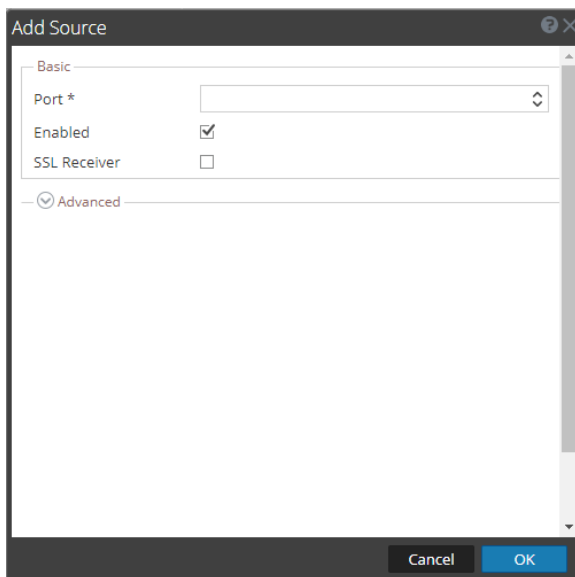
### To configure Remote Log Collector for Syslog Collection

1. In the NetWitness Platform XDR menu, go to  (Admin) > **Services**.
2. In the **Services** grid, select a Remote Log Collector and from the **Actions** () menu, choose **View > Config > Event Sources**.
3. Select **Syslog / Config** from the drop-down menu.

The **Event Categories** panel displays the Syslog event sources that are configured, if any.



4. In the **Event Categories** panel toolbar, click **+**.  
The **Available Event Source Types** dialog will appear.
5. Choose either **syslog-tcp** or **syslog-udp**. You can set up either or both, depending on the needs of your organization.
6. Choose the **New Type** in the **Event Categories** panel and click **+** in the **Sources** panel toolbar.  
The **Add Source** dialog will appear.



7. Enter **514** for the port and choose **Enabled**. Optionally, configure any of the Advanced parameters as necessary.

Click **OK** to accept your changes and close the dialog box.

After you configure one or both syslog types, the Log Decoder or Remote Log Collector collects those types of messages from all available event sources. You can continue to add Syslog event sources to your system without a need to do any further configuration in NetWitness Platform XDR.

## Configure Syslog Output on VMware UAG

To configure VMware UAG to send logs to the NetWitness Platform XDR, follow the configuration steps from the official VMware UAG configuration guide, [Configure Syslog Server Settings](#).

## Getting Help with NetWitness Platform XDR

### Self-Help Resources

There are several options that provide you with help as you need it for installing and using NetWitness:

- See the documentation for all aspects of NetWitness here: <https://community.netwitness.com/t5/netwitness-platform/ct-p/netwitness-documentation>.
- Use the **Search** and **Create a Post** fields in NetWitness Community portal to find specific information here: <https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions>.
- See the NetWitness Knowledge Base: <https://community.netwitness.com/t5/netwitness-knowledge-base/tkb-p/netwitness-knowledge-base>.
- See Troubleshooting section in the guides.
- See also [NetWitness® Platform Blog Posts](#).
- If you need further assistance, [Contact NetWitness Support](#).

### Contact NetWitness Support

When you contact NetWitness Support, please provide the following information:

- The version number of the NetWitness Platform XDR or application you are using.
- Logs information, even source version, and collection method.
- If you have problem with an event source, enable **Debug** parameter (set this parameter to **On** or **Verbose**) and collect the debug logs to share with the NetWitness Support team.

Use the following contact information if you have any questions or need assistance.

NetWitness Community Portal	<a href="https://community.netwitness.com">https://community.netwitness.com</a> In the main menu, click <b>Support &gt; Case Portal &gt; View My Cases</b> .
International Contacts (How to Contact NetWitness Support)	<a href="https://community.netwitness.com/t5/support/ct-p/support">https://community.netwitness.com/t5/support/ct-p/support</a>
Community	<a href="https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions">https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions</a>



## Feedback on Product Documentation

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